

Accessibility statement

ASA Srl is committed to making **its website accessible**, in accordance with Law no. 4 of 9 January 2004.

This accessibility statement applies to the institutional website:

<https://www.asalaser.com/>

State of compliance

This website is partially compliant with the requirements of Annex A of the UNI EN 301549 standard, due to the cases of non-compliance and/or exemptions listed below.

Inaccessible content

The content listed below is not accessible due to non-compliance with Law No. 4/2004.

In order to develop this accessibility statement, we considered the WCAG 2.1 standards and the user experience of a panel of people with various disabilities who tested the site. They used assistive technologies such as the main screen readers (Jaws, NVDA, or VoiceOver), whose purpose is to interpret the page content and present it as spoken output.

Test results show that some users may encounter difficulties using some pages or features of this site, as they are only partially accessible. The following are the non-compliances and the success criteria violated:

1.1.1 Non-text content: some images on the site lack alternative text or have alternative text that is inconsistent with the message conveyed by the image. For example, in the "Action on Pain and Its Causes" section, the images are decorative but are not hidden from screen readers.

1.2.3 Audio description or alternative media type: for synchronised media, an alternative to time-based media or an audio description of pre-recorded video content is not provided.

1.2.5 Audio description: some pre-recorded videos do not include a separate audio description track.

1.3.1 Information and correlations: the information, relationships, and structure of the content are not always programmatically determined in a manner consistent with the visual presentation of the content (for example, through appropriate semantic markup). For example, form fields do not have a semantically associated label.

1.4.3 Contrast (minimum): the contrast ratio between text and background does not always reach the minimum required values (4.5:1 / 3:1). For example, links to download the document and coloured text do not have the minimum required contrast with the background.

1.4.4 Text scaling: scaling text up to 200% sometimes results in lost content, overlapping, or reduced functionality. For example, at a resolution of 1280 x 1024 px and a zoom of 200%, the hamburger menu is not reachable via keyboard.

1.4.10 Flow recalculation: content does not reorganise correctly when the viewport size or zoom level changes. For example, at a resolution of 1280 x 1024 px and a zoom of 400%, some elements are no longer correctly available.

1.4.11 Contrast in non-text content: the visual contrast of interface components and status indicators does not always meet minimum requirements. For example, on the "MLS Laser Therapy" page, the button icons for scrolling through the list of links do not have the minimum required contrast with the background.

2.1.1 Keyboard: not all interface features are fully operable via keyboard. For example, accordions in the scientific journal archive cannot be accessed via keyboard.

2.2.2 Pause, stop, hide: moving, flashing, or automatically updating content does not always have pause or stop controls. For example, in the video on the "Homepage".

2.4.1 Block skipping: block skipping mechanisms are present, but they are partial in relation to the interface functionality.

2.4.3 Focus order: the focus order does not always follow a logical and predictable sequence. For example, the keyboard focus does not remain within the expanded hamburger menu but moves to the underlying interactive elements before the menu is closed.

2.4.4 Link purpose (in context): the purpose of some links cannot be determined from the link text alone or its programmatic context. For example, on the "MLS Laser Therapy" page, the "read" link in the card does not have an accessible name describing its destination.

2.4.6 Headings and labels: headings and labels do not always adequately describe the content or associated function. For example, on the "Homepage", tab elements have an accessible name in a language other than the website's language.

2.4.7 Visible focus: a visual focus indicator is not always present or sufficiently perceptible.

3.2.4 Consistent identification: components with the same function are not always consistently identified. For example, on the "Homepage," the link containing the image and the link containing the card title have two different visual presentations, but the same destination.

3.3.2 Labels or instructions: input controls do not always have programmatic labels associated with them. For example, in search results, the search bar does not always have a visible label.

4.1.2 Name, role, value: interface components do not always correctly display their accessible name, role, status, and value. For example, hamburger menu items, which

should not be accessible by screen readers when the menu is collapsed, are not handled correctly.

4.1.3 Status messages: some status messages are not correctly announced to assistive technologies. For example, on the "Resources" page, when a form error is automatically detected, an error message is displayed visually, but it is not accessible to assistive technologies.

Preparation of the accessibility statement

This statement was prepared on 19.01.2026.

The statement was prepared using a third-party assessment.

Reporting procedures and provider contact information

Users may report any accessibility issues at any time. To do so, they can write directly to: accessibility@asalaser.com

Feedback mechanism: accessibility@asalaser.com

How to submit reports to the Agency for Digital Italy (AgID)

If you receive an unsatisfactory response or no response to the notification or request within thirty days, you can submit a report using the following link

<https://www.agid.gov.it/>

Website information

Website publication date: 31/03/2026

Were usability tests performed? Yes

Content Management System (CMS) used: Drupal

Information about the structure

Number of employees with disabilities in the company: 0

Number of workstations for employees with disabilities: 0